

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

DEPARTMENT OF SOCIAL SERVICES

744 P STREET, MS 8-3-54 SACRAMENTO, CA 95814



November 07, 2013

LAKESIDE ACADEMY- 602300066 3921 OAKLAND DRIVE KALAMAZOO. MI 49008

SUBJECT: Re-Certification by the California Department of Social Services (CDSS)

Capacity: 120 male and female youth; ages 11-17

Pursuant to California Family Code, Section 7911 et al., this is official notification that CDSS certification for Lakeside Academy is continued through October 2014.

California licensing standards require that all serious incidents continue to be reported to CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he or she is a California placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first-aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

Certification will continue to be reviewed annually. We will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions please contact me at (916) 838-5751

Sincerely.

CAROL LANCASTER, Certification Analyst

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Out-of-State Certification Unit Children's Residential Program Community Care Licensing Division

FACILITY EVALUATION REPORT

FACILITY NAME: LAKESIDE ACADEMY

FACILITY NUMBER:

602300066

ADMINISTRATOR: KEELY STONE

FACILITY TYPE:

731

ADDRESS: CITY:

3921 OAKLAND DRIVE KALAMAZOO

TELEPHONE:

(269) 381-4760 49008

CAPACITY:

120

STATE: M

ZIP CODE: DATE:

09/26/2013

TYPE OF VISIT:

Case Management

CENSUS: 103 ANNOUNCED

TIME BEGAN:

09:00 AM

MET WITH:

Steve Laidacker, Executive Director and other

members of the administrative and management team. TIME COMPLETED:

03:00 PM

NARRATIVE

PURPOSE OF VISIT:

As mandated by California law, today's visit was performed by the undersigned with the California Department of Social Services (CDSS) for the purpose of annual recertification. Annual recertification is performed in order to verify that the facility continues to:

- have adequate and appropriate resources to provide safe, suitable 24-hour residential care, supervision and treatment services to youth in care.
- remain in substantial compliance with California licensing standards and regulations, as well as licensing and other oversight agencies' laws and standards within the state the facility is located - in this case, the state of Michigan.

CERTIFICATION HISTORY:

Pursuant to California Family Code Section 7911 et al., Lakeside Academy was initially certified by the CDSS in October of 2009, and has been re-certified annually since.

NCTE: For a complete description and overview of Lakeside's history, client's served, program information and treatment services, reference the initial certification report of March 23, 2010.

CA PLACEMENTS AND PLACING AGENCIES:

Lakeside's capacity is 120. At the time of this year's visit, the census was 103. Of this number, 37 were California foster youth placed by the following California placing agencies in the number indicated: (23) San Bernardino County Probation; (7) Sacramento County Probation; (1) San Francisco County Probation; (1) Lake County Probation; (1) Yuba County Probation; (1) Riverside County Probation; (1) Sonoma County Probation: (1) Siskiyou County Probation: and (1) San Bernardino County Children and Family Services.

SUPERVISOR'S NAME: Mei Yuk Kung

TELEPHONE: (916) 327-8763

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

DATE: 11/06/2013

DATE: 11/05/2013

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

11-12-13

This report must be available at Child Care and Group Home facilities for public review for 3 years.

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FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: LAKESIDE ACADEMY

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FACILITY NUMBER: 602300066

VISIT DATE: 09/26/2013

NARRATIVE

FACILITY AND PROGRAM INFORMATION AND CHANGES:

Lakeside Academy continues to serve both at-risk male and female youth ages 11 - 17. Since first becoming CDSS certified, the facility's capacity has increased from 81 (in 2009) to 120 (today). The number of California placements has also steadily increased year by year. Youth continue to reside on one of seven living units which are adequate in size and space to comfortably accommodate them;

- 1. Mackinac 1; Females; Capacity: 10
- Mackinac 2; Females; Capacity: 10
- 11 3. Pictured Rocks; Males; Capacity: 22
- 12 4. Sleeping Bear; Males; Capacity: 22 13
 - 5. Great Lakes; Males; Capacity: 22
 - 6. Porcupine Mountains; Males; Capacity: 19
 - 7. Tahquamenon Falls: Males: Capacity: 15

Lakeside Academy operates with a culture based on norms (healthy expectations), in lieu of a list of rules. The difference between reules and norms is that rules are established by authority while norms are established by the group. A norm is defined as, "the expected behavior of the group in a given circumstance." The goal at Lakeside Academy is to help students learn positive, cooperative and socially acceptable behaviors, learn to accept help from those who offer it, and learn to help others as well. Lakeside Academy offers a variety of cognitive and behavioral treatment modalities designed to impact the student within a normative, pro-social campus environment. Lakeside uses an evidence based sociological model that uses positive peer influence to elicit and reinforce appropriate behavior. Specific treatment offerings led by licensed therapists (based on risk assessment and need) include the following and are part of Lakeside Academy's per diem:

- Aggression Replacement Training - Includes social skills training, anger control treatment and moral
- 29 Chemical dependency treatment - - "The Seven Challenges" program.
- 30 Trauma Therapy
- 31 Family Therapy
 - Individual Therapy
 - Girls Circle Evidence based, strengths-based, (weekly) skill building approach which creates a safe space for girls to address risky behaviors, build an protective factors, and improve relationships in a format that interests and engages girls.

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FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: LAKESIDE ACADEMY

FACILITY NUMBER: 602300066

VISIT DATE: 09/26/2013

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FACILITY AND PROGRAM INFORMATION AND CHANGES: (Continued

The Council - - evidence based, strengths-based (weekly) group approach to promote boys' and young men's safe and healthy passage through pre-teen and adolescent years.

If contracted in advance of placement, Lakeside also offers Juvenile Sexual Offender (JSO) Treatment.

Capital and physical plant improvements have also been made over the last year and were quite noticeable. These include:

- Replacement of bedroom windows.
- Carpet replacement
- Painting of all dorms and gymnasium
- Improvements in the gymnasium which enhance sight supervision
- Vehicle upgrades
- · Opening of the new cafeteria 16 17
 - Various landscaping and outdoor beautification

CDSS COMPLAINTS/INVESTIGATIONS.

No complaints reported; no investigations.

MICHIGAN LICENSING INFORMATION

Lakeside Academy is licensed in the state of Michigan as a Child Caring Institution by the Michigan Department of Human Services, Bureau of Children and Adult Licensing. The facility was most recently issued a two-year renewal license — effective September 18, 2013 (good through September 17, 2005.) The issuance of this license was preceded by an on-site inspection by a team of three MI licensing consultants conducted on August 22, 2013. There were three record-keeping related violations cited in the report that are considered minor in nature. The facility is noted to have implemented and/or followed through with appropriate corrective action.

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CCLD Regional Office, 744 P STREET, MS 8-3-55 SACRAMENTO, CA 95814

FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: LAKESIDE ACADEMY

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FACILITY NUMBER: 602300066

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NARRATIVE

MICHIGAN LICENSING INFORMATION: (Continued)

Aside from the renewal report, there were two MI Licensing investigations in 2013 that resulted in violations being cited. One involved missing medications; the other involved a restraint wherein staff used excessive force. Responsible staff were terminated in relation to these matters.

Between reviewing Michigan's Licensing reports and making contact with the facility's Michigan Licensing evaluator concerning the facility's performance, the evaluator indicated that there were no substantiated incidents of maltreatment in care, corporal punishment, child abuse and/or neglect during the most recent licensing period. He indicated that he had been Lakeside's evaluator for the better part of the last eight years and rendered the following comments:

- Board CEO Nitz and Executive Director Steve Laidacker are one hundred percent committed to quality treatment.
- The program is thought well of by Michigan DHS and their juvenile courts as evidenced by their full capacity.
- The facility receives a lot of community involvement and support (evidenced by their community interactions and donor base.)
- The grounds and facilities are immaculate
- Staff and resident files are well organized and complete.
- Residents express satisfaction with respect to programming, activities, the quality of care provided by staff, the quality and quantity of meals, clean and properly fitting clothing. .
- No residents have been injured during the previous year.

Licensing reports and investigations are available on-line through Michigan Licensing's website at:

http://www.dłeg.state.mi.us/bis_cwl/st_cwl.asp

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NARRATIVE

FIRE INSPECTION AND REPORTS BY OTHER HEALTH AND SAFETY AGENCIES WITH OVERSIGHT AUTHORITY:

A Fire Safety Compliance report dated August 6, 2013 reflects the facility to be in substantial compliance with applicable fire safety regulations for licensing by the Bureau of Children and Adult Licensing.

An Environmental Health Inspection Report dated July 23, 2013 by the Kalamazoo County Health & Community Services Department also reflects the facility to be in substantial compliance with applicable rules.

EDUCATIONAL PROGRAM SERVICES:

Students of Lakeside Academy attend on-campus school through Kalamazoo Regional Education Service Agency (KRESA). Focus is on the four core disciplines of education: English, Math. Science and Social Studies.

16 SCOPE AND STATUS OF RECERTIFICATION REVIEW:

- Entrance/exit interviews with Executive Director Steve Laidacker; Student Services Coordinator Marianne Cagney; Group Living Director Brad Hodge.
- Collection of updated and current Mi licensing documents; fire clearance; organizational and program information material.
- Tour of physical plant and campus grounds.
- Interview with CA Probation Officer
- · Sample of client files reviewed.
- Sample of personnel files reviewed.

FINDINGS

With the exception of a green upholstered chair in the dayroom of Porcupine Mountain looking tore up and in poor condition, the facility looked great. The chair should be repaired or replaced.

32 Re-Certification is approved through October 2014.

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NARRATIVE

OTHER COMMENTS:

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Currently, Lakeside's CDSS certification allows for the facility to care for male and female youth ages 11 to 17.

On January 1, 2012, new interim California licensing regulations went into effect as a result of the passage of California Assembly Bill (AB) 12 passed in 2011.

Formerly, foster care benefits and services virtually ended when a child turned 18. In short, AB 12 extends benefits in a variety and number of ways to youth who have "aged out." Such youth (termed non-minor dependents or NMDs for short) may now remain in group home care until they complete high school or its equivalent (up to age 19 maximum.) However, in order to continue to provide care for them, the facility must comply with new AB 12 regulations.

In July of 2012, CCLD Information Release 2013-02 was mailed to all out-of-state group home providers explaining the new law and instructing that if a group home facility was desirous of retaining and providing services to NMDs a program statement addendum was in order.

Although Lakeside Academy did provide a written indicator that it was their intention to retain 18 year olds, they have not yet submitted a program statement addendum which will describe and address who they will comply with the new regulations. (Reference: http://ccld.ca.gov/res/pdf/AB12-COSGH.pdf - CCLD) The NMD program statement addendum which had a deadline of August 1, 2013, is now overdue.

Until the facility submit acceptable program statement material, it will not be approved to provide care to NMDs.

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